



Supervisor/Manager of the Year Nominee

Ashley Wainscott

Hamilton County Communications Center

NOMINATED BY:
ANDREW KNAPP

Hamilton County Communications Center would like to nominate Communications Supervisor 2, Ashley Wainscott. C/S Wainscott consistently offers a positive attitude and approach to her work. In 2021, she accepted the responsibility of being our Training and Compliance Supervisor. As our agency works through unprecedented staffing shortages, C/S Wainscott had to maintain her focus and transition to a new role. C/S Wainscott became responsible for revamping our training program including the addition of a completely new back up and training facility. She had to be a trailblazer, and develop new methods in a completely new environment. During the same timeframe, she was able to assist her shift supervisor replacement's transition into a new role. As such, she was working with two primary objectives during unpredictable hours and shifts. All the while helping a group of brand new employees and guide the training processes of those trainees. She was able to embrace the challenges of working in the new environment and working off site of our primary dispatch center. These challenges were navigated with a poise and grace that was necessary to keep the new employees motivated and focused on their new career, all the while putting the right amount of attention with a new supervisor and helping to keep her prior shift operating smoothly.

C/S Supervisor Ashley Wainscott has worked hard for the agency and has accepted a variety of challenges that have been presented to her. She is self directed and motivated to get the job done. We are proud of her efforts and we know that the agency is in a great position as we continue to dig out of our low staffing situation.





Supervisor/Manager of the Year Nominee

Olivera (Liv) Simic

City of Strongsville (Southwest Emergency Dispatch Center)

NOMINATED BY:

FELOOW DISPATCHERS OF SOUTHWEST EMERGENCY DISPATCH CENTER

I wanted to nominate my supervisor Liv Simic. I recently went to Southwest dispatch after leaving my prior agency of 9 years due to poor management. Supervisor Liv is always willing to help everyone out with just about anything. From shift coverage, a question on what to do or just a life situation. Liv also makes herself readily available at all times even when she is off to answer any question you may have. Supervisor Liv even sits at desk and works dispatch with us when she can for shift coverage on regular days, weekends and even holidays to keep people from being forced in due to short staffing issues. She is a very personable person. Coming from a prior agency where the dispatch supervisor treated you like a bottom feeder and didn't care about your personal life, family, children, etc, when he made a decision, Liv Simic is a breath of fresh air also willing to help you. Recently my mother was placed in the hospital. Due to having small children I had a small window lapse of babysitting issues. Liv worked for me and even arranged my schedule so I wouldn't have to use time to make sure I had my baby sitting issues covered and that I could come to work.





Supervisor/Manager of the Year Nominee

Katie Solon

Marion County Sheriff's Office

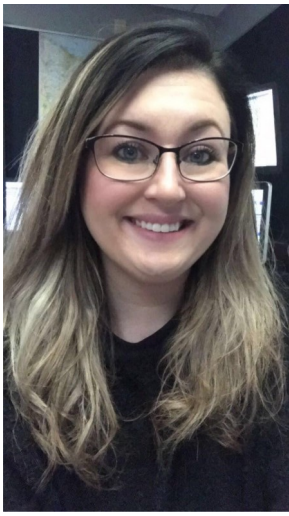
NOMINATED BY:

LYDIA FREY

Sergeant Katie Solon is a vital part of the dispatch center. With a little over 6 years in dispatching, Katie has proven herself to a team leader and an asset to all of us. She is a "go to" person and if she doesn't know the answer to a question, she will work to find it. Katie genuinely cares about others and ensures everyone has what they need to do their job. Not only does she complete many supervisory duties, Katie dispatches on a daily basis. On many occasions, she will work 12 to 16 hours to avoid dispatchers being pulled from their time off days. Taking care of others is her #1 priority. In the summer of 2021, several dispatchers were off due to illnesses. Katie worked on the schedule for hours and was able to find solutions to many of our open shifts. She is amazing with our scheduling program. Katie possesses many talents and abilities which makes her a top notch supervisor. There is no task that she will not tackle once presented to her.

Sergeant Solon is very deserving of this award.





Supervisor/Manager of the Year Nominee

Jill Demando

Regional Emergency (Dispatch RED Center)

NOMINATED BY:

LAILA HUMMEL

Supervisor Demando exemplifies the definition of Outstanding Supervisor. Her integrity and leadership skills set a high standard for others to excel. She is the first to offer a helping hand, show empathy and support not just within our agency but to employees who may need assistance and encouragement personally as well. Supervisor Demando son received a life changing diagnosis this year one that would shake most families to their core. Her strength, tenacity and grit after this diagnosis was inspiring! She chose not to let this break her spirit and instead it brought out a passion she already had within her to help others. Jill doesn't see the title of Supervisor as a position of authority or entitlement, she sees it as the ability to inspire and motivate those of us around her to improve not just professionally but personally as well.





Supervisor/Manager of the Year Winner

Elizabeth Lybarger
New Albany Police Department

NOMINATED BY:
ANITA MERCER

Elizabeth Lybarger joined the New Albany Police family as a dispatcher in 2013 after several years as a dispatcher at Franklin County Sheriff's Office. Along the way, Ms. Lybarger decided to become part-time so she could spend valuable time with her son and husband. We all know the trials and tribulations on a family when you're a dispatcher. In 2015 our department restructured many positions and a new position of Communications Supervisor was created. Elizabeth accepted the job! Many of us "old timers" were a bit concerned about her ability to supervise since she was so young. Boy did we get that wrong. Elizabeth has taken our Communications Center and turned it around. Her ability to manage many different personalities and try to come to a reasonable solution to issues has been extraordinary. During her time as our Communications Center Supervisor, she had implemented many new projects such as new 911 and text to 911 software, digital radio system, QA/QI Program, assisted in Agency Accreditation compliance and implemented an entirely new CAD/RMS/Mapping/Mobile and e-citation system with extensive knowledge in all. Along the way she has also been successful in creating new dispatcher positions and another police clerk position which were needed badly. Our agency now has the ability to cover our radio room with 2 dispatchers, 24x7 (once we are fully staffed) and will be hiring a second Police Clerk soon. She has also successfully filled a LEAD Dispatcher position to assist her in all her overwhelming duties. Elizabeth has come a long way in her supervisory skills over the years. She is hiring and retaining good dispatchers. Elizabeth is a fair, understanding supervisor who is willing to do what she can to keep her staff happy and for the better of our department. Not only is she a very knowledgeable dispatcher and works the desk when needed but keeps up with everything else in our agency. She is truly a great supervisor and proud to nominate her for Supervisor of the Year.

