**OHIO 2004 TELECOMMUNICATOR OF THE YEAR**

**TRICIA SNYDER**



**CITY OF CUYAHOGA FALLS POLICE DEPARTMENT**

****

**6th Annual Gold Star Awards Luncheon**

**April 13,2005**

**Worthington, Ohio**

**Ohio Gold Star Award Program**

**Hosted by the Ohio Chapters of NENA and APCO**

**Program**

**•   Opening**

**Mr. Jay Somerville, President Ohio Chapter of APCO, Communications Supervisor, City of Dublin Police Communications**

**• Presentation of Colors**

**City of Wooster Police Department Honor Guard**

**National Anthem — Mr. Mel Meloy, Fairfield County Sheriffs Office**

**• Invocation**

**Sergeant Craig Hungler, Dublin Division of Police**

**• Lunch**

**•  Introduction of Keynote Speaker**

**Mr. William Hinkle, Director of Hamilton County Communications Center**

**•  Keynote Speaker**

**State Representative Larry L. Flowers, Fairfield County**



**•   Sponsor Recognition**

**Mr. Greg Wenz, Chair - Ohio Gold Star Awards Program, Operation Director—Hamilton County Communications Center**

**•   Award Presentations— Mr. Jay Somerville, Emcee**

**Awards:**

**Gold Star Certificates**

**Double Gold Award - Dispatch Teams**

**Solid Gold - Ohio Telecommunicator of the Year**

**•  Benediction Sergeant Craig Hungler**

**•  Closing**

**“God Bless America” Mr. Mel Meloy, Communications Supervisor Fairfield County Sheriffs Office**

**Seated at the Head Table: Sergeant Craig Hungler. Carol Armitage, Jay Somerville, Representative Larry Flowers, William Hinkle, Greg Wenz**

**We welcome you to the 2004 Gold Star Awards Program. It is with great pleasure that the Ohio Chapters of APCO and NENA welcome the recipients of the Gold Star Awards and their guests. All of the nominees should feel honored and everyone is a winner. Making a selec­tion of this type is very difficult since all the Telecommunicator in the State do an outstanding job every single day. Every Telecommunicator has handled calls during the year that would be award winning. Additionally, the service they provide to the public on a daily basis makes everyone in the State of Ohio a winner.**

**We extend a special thanks to the 2004 Gold Star Awards Committee who has worked hard to prepare for today’s event. They have devoted much time and energy to make this special recognition a success. We thank the supervisors and administrators for all the superb nomina­tions that they offered.**

**We also want to acknowledge the corporate spon­sors for their generous financial support of the Gold Star Program, as well as for their continuous support for APCO and NENA.**

**To all the nominees, on behalf of NENA and APCO, we offer our sincere congratulations, appreciation, and thanks for jobs well done.**

**Sincerely,**

**Carol Armitage President, Ohio Chapter NENA**

**Jay Somerville President, Ohio** **Chapter APCO**

|  |  |
| --- | --- |
| **Ohio NENA Board**    **President**  **Carol Armitage, Defiance County Communications**  **Vice President**  **Wanda Steiner, City of Akron**  **Secretary**  **Monte Diegel, Mercer County Sheriff’s Office Central Dispatch**  **Treasurer**  **Valerie DeRose, Summit County       Emergency Management** | **Ohio Chapter of APCO. Executive Board**    **President**  **Jay Somerville, Dublin Division of Police**  **1st Vice President**  **Holly E. Wayt City of Westerville Communications**  **2nd Vice President**  **Matt Franke, City of Oxford Police**  **Secretary/Treasurer**  **Danielle J. Klavinger, Lucas County Emergency Services**  **Executive Council Representative**  **Lynne Feller, Wayne County Justice Center** |

**The Gold Star Awards committee would like to thank the following people for their support and participation in the program.**

**State Representative Larry Flowers**

**The City of Wooster Police Department Honor Guard**

**Sergeant Craig Hungler**

**Mr. Mel Meloy**

**The Gold Star selection committee**

**Mr. Jay Somerville**

**Ms. Carol Armitage**

**Mr. Mike Banks**

**Ms. Valerie DeRose**

**2004 Gold Star Certificates**

Dispatcher Shirley Bundschu, Canfield Police Department

Dispatcher Tracy Clark, Grove City Police Department

Radio Dispatcher Jill Erhardt, OSHP Bucyrus Post

Training Coordinator Mory Fuhrmann, Mifflin Township Division of Fire, Metropolitan Emergency Communicatons Center

Dispatcher Margaret Frederick, Whitehall Division of Police

Dispatcher Teresa Gladden, Delaware Police Department

Communications Officer Amber Guthrie, Athens Police Department

9-1-1 Dispatcher Patricia Hunkler, Fairfield Police Department

Telecommunicator Richie Kilgour, Fulton County 9-1-1

Communications Technician Connie Laveck, Lancaster Police Department

Radio Dispatcher Rhonda Macarthy, OSHP Berea Post

Communications Technician Mike Pineault, Dublin Police Communications

Radio Dispatcher Catherine Routte, OSHP West Jefferson Post

**2004 Double Gold Awards**

**Team Award winner**

**Hamilton County Communications Center**

Communications Officers:

Jackie Bray

Denise Brown

Patty Craven

Shawn Cruze

Dawn Koking

Matt Knutson

Andy Moore

Keith Phillips

Joe Siefert

Valerie Seikman

Don Smith

Amber Young

**For skilled management, compassion and extra effort during a search for a confused and disoriented motorist experiencing an insulin reaction on December 9, 2004.  The team used what little information they had to finally locate the driver about 10 miles from where they thought he was based on cell tower data.  Communications Officer Koking continued to search when she was off duty.  The caller was transported to the hospital where he recovered.**

**Nominee’s**

**Clermont County Communications Center**

**Dispatchers:**

Anita Brill

Dave Chaney

Dominick Daulton

Tonya Goodman

Debbie Hamm

Pam Iker

Ron Kyer

Jim Lungmus

Stacy McCue

Cindy Moermand

Jason Noonan

Richard Pierce

Melissa Scalf

Mabel Sheppard

Steve Weber

Supervisors:

Galen Williams

Brenda Durham

Barb Davis

**Fairfield County Sheriff’s Office**

**Dispatchers:**

Angela Fleming

Elizabeth Maple

Melissa Mock

Davita Willis

**Fairfield Police Department**

9-1-1 Dispatcher Lori Baughman

9-1-1 Dispatcher John Meyer

**Mifflin Twp. Division of Fire, Metropolitan Emergency Communications Center**

**Dispatchers:**

**Stan Broadway**

**Mory Fuhrmann**

**Matt Ruthers**

**Susan Wilson**

**North Central EMS**

**Emergency Medical Dispatcher Chris Cammalleri**

**Emergency Medical Dispatcher/Paramedic Tommy Johnson**

**Northeast Communications Center**

**Dispatchers:**

**Les Allen**

**Melissa Kyer**

**Harry Lofland**

**Jody Pettyjohn**

**Lorna Rose**

**Chris Skinner**

**Jennifer Spradlin**

**2004 Solid Gold Award**

**Ohio Telecommunicator of the Year**

**Communications Operator Tricia Snyder**

City of Cuyahoga Falls Police Department

For exceptional skill getting a 9 year old to safety following a double homicide that he witnessed

**Nominees:**

**Radio Dispatcher Gricel Camacho, OSHP Dayton Post**

**Radio Dispatcher Karen Collins, OSHP Communications Center**

**Communications Specialist Nancy Coppock, Miami Township Police Department**

**Chief Dispatcher Pat Emrisko, Newburgh Heights Police Department**

**Public Safety Dispatcher Sharon Jeziorski, North Olmstead Police Department**

**Radio Dispatcher Pamela Kelly, OSHP Xenia Post**

**Dispatcher Bridget Lahowe, Lakewood Police Department**

**Communications Officer Mary Lute, Hancock County Sheriff’s Office**

**Radio Dispatcher Dane Mowen, OSHP Dayton Post**

**Radio Dispatcher Rhonda Noblick, OSHP Granville Post**

**Dispatcher/Clerk Nadean Peger, Olmstead Falls Police Department**

**Call Taker Kathy Price, Delaware County 9-1-1**

**Radio Dispatcher Davius Reichelderfer, OSHP Marion Post**

**Dispatcher Rachel Sullivan, Van Wert Police Department**

**Dispatcher Catherine Wiltrout, Strongsville Police Department**

**Gold Star Awards Supporting Sponsors**

The Gold Star Committee is extremely grateful to these compa­nies for their sponsorship of the Ohio Gold Star Awards Program. Their generosity allows the recognition of our Ohio heroes. Thank you very much.

Emergitech

Gifts for Nominee’s

Motorola

Nominee’s shirts

Intrado

Nonspecific contribution

SBC

Nonspecific contribution

The following vendors also provided items for the nominee’s

B & C Communications

Motorola, Inc.

Reverse 9-1-1

Emergitech





