

The Ohio NENA Chapter

OF THE NATIONAL EMERGENCY NUMBER ASSOCIATION

September 14, 2016

Minutes

911 Symposiums - OSHP
Joint APCO and NENA Business Meeting

Welcome and Pledge of Allegiance

Lead by APCO President Kelley Davidson and NENA President Lin Malott

Attendees were welcomed

Secretary Report

Secretary & Treasurer Report for May 11, 2016 was approved unanimously

District Reports

District #1, 2, 3, 4 n/a

911 Symposium Seminar

Thank You to our State 911 Administrator Rob Jackson for our first “911 Symposium”

- Goal is to have the State NG911 up and running by 2019. As long as an entity has an i3compliant NG911 System they can hook up to the OARNet or if their system comes to its end of life, they can come aboard the State System. Discussion on Kimball and their Draft RFP, etc.
- Ref: Bill 110 Simple “In Service Training” is sufficient. Main point for dispatch is that it only kicks in if the caller asks. We DO need a Standardized Phrase for Dispatchers to use. Rob advised there will probably be some State Training from 911 in 2018
- 10-1-16 a video and packet for training children about 911 will be sent out to all 911 Coordinators. K through 4th, but may be best for K through 2nd or 3rd graders. There is curriculum & games included. It can be something a department does, or it can be offered to teachers to use. There will be a new video each year so the kids see a variety.
- Ref: 2018 compliance with new PSAP Rules. Rob informed everyone that every 3 years there will be an **in-person compliance check**. The two (2) “Off” years will consist of a **Self-Report Packet**. The Packet will be sent out ahead of time. There will be an “Out of Compliance” Process and Committee decision. Their approach will be one of **support and assistance**. Goal is to have the PSAP be compliant not to nit-pick and cut off funding. **January of 2017** a one page form will be sent out regarding **how 911 money (\$) was spent**. It is very important to make sure that the money was spent on “allowable” expenses. The Form will resemble an accounting sheet \$ in \$ out. Both lines should match. Contact Rob Jackson with questions. Sometime after 7-1-2017 they will post a position for a “Training Support and Compliance Coordinator”
- **MARCS** - Rail Road police now can access Marc’s so they can communicate with Police/Fire in case of an emergency. Reminder that APCO is the first line of defense for any interference issues, there is a link on their Website with a form. **Any questions call Robert Bill 1- 614-995-0063** (bob.bill@das.ohio.gov).
- History of FirstNet - brought forth by law after 9-11-2001, for information see www.firsnet.gov Kelly Castle is contact for Ohio FirstNet. www.ohiofirst.net Kelly.castle@das.ohio.gov for any information or questions.
- Text to 911 - Brian from Hamilton County; 911/Capt. Franke from Butler Co. 911; and Roger Hixson from NENA Stats: Hamilton Co. 562 texts in 2015 Butler Co. 580 texts in 2015. They are using a second party device for SMS. They get locations on some of the texts but not all. A lot are like phase 1, only # and cell tower.
Roger Hixson advised that with the new NG911 (i3 compliant) we will have ability to transfer the call. There was good discussion on how long to keep a text call open if you don’t get a response from your last text. Looks like 30 minutes is being used. But the call taker/dispatcher is able to work and take voice calls when dealing with a text caller. So that doesn’t impact operations. There was also good discussion about the “short hand” kids use and the TTY texting that the hearing impaired use. The TTY shorthand is trained in the APCO Telecommunicators course.

Next Meeting Date November 9, 2016 at Franklin County EMA **Motion to Adjourn** was unanimous
Minutes submitted by Ohio NENA Trustee Margaret Distler