



OHIO NENA QUARTERLY MEETING MINUTES

November 17, 2021

Welcome

Ohio NENA Chapter President Nancy Kolcan and Ohio APCO President Johnna Sells. The executive committee met in person while meeting attendees met via Zoom due to the pandemic.

Chapter Treasurer Report

Current Balance in the NENA Account: Checking \$8,859.65 Savings \$ 1,000.47

Secretary Report

Meeting minutes will be posted on the Ohio NENA website.

District Reports

Dist. 1 – Brad Brubaker – Nothing to report.

Dist. 2 – Rodger Laird –Columbiana County expressed their appreciation for the messages of condolences for the loss of one of their dispatchers. Columbiana County is also in the middle of a consolidation study. Cuyahoga County is switching their call handling solution to Vista. Chagrin Valley Dispatch show will be airing on the Oxygen Channel.

Dist. 3 – Steve Shaner passed along information that Sheriff Gene Fischer passed away. Arrangements will be provided in the near future.

Dist. 4 – Nothing to report

NENA National Report

NENA Membership Dues. Please pay those if you haven't. Also update your profile on the NENA site.

911 Goes to Washington – Will be Feb. 13th – 16th. Check website for more information.

NENA National will be in Louisville in June. Check website for additional information.

Leah Hornacek – NENA North Central Director – Joined virtually to discuss the townhall meeting for new NENA members.

Joint Conference Committee Report – Rose Chambers

April 10th - 13th at Kalahari. Room information can be found on the NENA website. Lydia has all class slots filled except for 6 technical, 1 managerial, and 1 dispatcher slot. Adam Timm will be the Sunday Supersession speaker. Conference call in the next two weeks for the conference committee.

Gold Star Committee Report – Brian MacMurdo

Brian MacMurdo thanked everyone, from APCO, NENA, and the 9-1-1 Program Office for their help for this year's banquet which recognized the 2019 Gold Star winners. Brian also wished to thank the industry partners that provided support and were present both days and appreciated the chance to meet with them. Thanks to Steve Shaner for program book, Mike Banks for financial support, Mory Fuhrman for the awards presentation. 2020/2021 Gold Star winners will be recognized in April. Also, BIG THANK YOU TO MATT FRANKE FOR FILLING IN AS MC.

The 2020 award winners are:

- Supervisor of the Year: Lisa Davet, CVD
- Solid Gold: Stephanie Snyder, Eastlake PD
- Double Gold Team: Chagrin Valley Dispatch - Brecksville
- Trainer of the Year; Jordan Feltoon, CVD
- Tech Leadership of the Year; Chagrin Valley Dispatch

2021 nominations will be going out via social media, email, etc. by next week.

Ohio 9-1-1 Program Office Update – Rob Jackson

WGAF Reconciliation forms are almost done, there are two counties still outstanding. Support/compliance down to the last couple of counties. For the next PSAP rules compliance cycle, Sharon McMurray will be back out in the field, more info to follow. HB 445 2nd hearing at Transportation Committee, Katrina Flory State CIO, and Rob Jackson were there to testify and answer questions. Supporting testimony from Ohio Farm Bureau, AHA, OML. 3rd hearing will be two weeks after Thanksgiving. There will be opponent testimony at the next meeting, likely due to concerns about the fees not being high enough. Overall, there is nobody against the transition to NG-911.

The ESINet Steering Committee meeting is scheduled 12/13/21 at noon, in person, at the Riffe Center. They will try to use MS teams, but it may be a call-in, all are welcome to attend.

The federal PSAP Grant ongoing, there have been some delays due to vendors and personnel getting things down by the deadline of 12/31, that's the only way to guarantee their reimbursement. The program office is doing the best they can to use all the money, other project cancellations have led to extra funds being available. There have been a few applications for the 3rd round of grant funding that Mr. Jackson thinks can get done quickly and won't be a problem to push through.

Ohio MARCS – Richard Schmahl

Spring 2021 there was an SIECP plan update which created a couple of the subcommittees, grants, and cyber-security. Richard is looking for volunteers for both committees.

Radio authentication, 3500 radios are on MARCS with it installed and running, no issues so far. Motorola and Kenwood offered statewide pricing with a significant discount.

Future comm in vehicle repeaters (DBR-LX), if they utilize p25 data features, it will require authentication as well. There's only a small number of repeaters on the system with this feature. Further details can be found in SIEC minutes which is posted on the SIEC website, or you can reach out to Tom Brethauer at MARCS.

Next SIEC meeting January 26, hopefully in person, but it may be hybrid.

There will be a Region 3 meeting in Preble County Thursday December 2nd at the EMA.

Ohio TERT Update – Mory Fuhrmann

The website has been officially established, with thanks to Nick DiCicco, <https://ohiotert.org>, active and ready to receive applications. The remainder of the site is under construction. Applications will ask for name, agency, when/where NIMS, IS-430, and other relevant certifications were obtained. A letter of recommendation from your agency is required. One application has been received thus far but the site hasn't been well publicized just yet.

A paper version of the application will also be on the website if anyone wants to download and complete it the old-fashioned way. The rest of the website will be stood up with links and other info for people interested in being part of the TERT team. Mr. Fuhrman wished to thank Cody Post, Amy Collins, Nick DiCicco, and Adam Moledor for their help putting things together.

Before the end of the year, plans are to reapproach OFCA to get information entered into the SIMS system with information about deployable dispatchers and use it to deploy personnel.

The committee has decided to divide the state into four different regions, the map is up on the website, the committee is seeking coordinators for each of those regions to put boots on the ground in those areas of the state. Anyone interested please reach out to Mr. Fuhman or Cody Post.

Commercial Advisory – Norberto Colón

On behalf of the vendor committee hoping everyone has a happy and safe holiday. Vendors are excited to meet in person again next year. Focus will be on supporting the conference committee for the upcoming conference and filling the vendor space in for the 1st quarter chapter meeting. Norberto will reach out to the vendors to fill the technical education tracks at the conference.

Stark County Amber Alert – Cody Post

On November 12th, 2021, the RED Center in Stark County issued an Amber alert on behalf of Jackson Township Police after a 5-year-old was reported missing and Amber alert criteria was determined to be met.

Once the AMBER broadcast went out their center was inundated with calls, 2 officers and 2 secretaries were answering initial calls and then they rolled to their dispatch center with constant calls for 6.5 hours.

The missing child safely recovered outside of Bloomington, IL, where the van the suspect/victim were in, was phoned in as a suspicious vehicle.

The center had a paper form that they quickly transitioned into a Google Spreadsheet that the detectives had access to for updates to be instantly viewed by everyone involved. Using a collaborative document platform such as Gsuite, Airtable, OneDrive proved highly useful. Mr. Post gave a shoutout to the staff for a marvelous job, working with this issue for 27 hours. The dispatcher who took the call from the parents was working the same jurisdiction when the child was recovered.

911 Crisis Line TV Show – Lisa Davet, Nick DiCicco, Chagrin Valley Dispatch

This all started as a phone call that she got transferred to her in late 2019. They didn't think this was a real thing, that someone would be calling them about this idea. Nick DiCicco talked to the woman who works with executive producers, who also works with Dick Wolfe. They came out and filmed for 24 hours to get teaser/promo film to generate interest. That's when Oxygen picked the show up. Once the show was picked up, they

filmed from March to the end of May. They had Tuesdays off from filming. There were dispatchers that didn't want to participate, nobody was forced to do anything they didn't want to. About 80% of the staff signed releases. They never expected it to take off like it did, they are getting lots of calls about the "bedazzled" headsets. Ms. Davet thanked everyone for their support and interest, and for the APCO and NENA board members that came to the Premiere Party. The CVD staff had built a great rapport with the crew, they were easy to work with and responsive to requests of the center managers. 9-1-1 Crisis Line airs every Saturday at 9:00pm, with plenty of reruns throughout the week on the Oxygen Network.

Adjournment

Motion made by Bob Bill, seconded by Mindy Lane. Meeting adjourned at 11:00 AM.