**13th Annual Gold Star Awards Luncheon Program**

***Awards***

**Gold Star Certificates**

**Gold Ribbon Award**

**Double Gold Awards Dispatch Teams**

**Solid Gold Awards**

**2011 Ohio Telecommunicator of the Year Award**

Thank you to everyone in attendance today. We have come together to recognize the outstanding work of some of Ohio’s heroes at the 13th annual Gold Star Awards Program. We have the honor and great pleasure on behalf of the Ohio Chapters of APCO and NENA to welcome the recipients of the Gold Star Awards and their guests. We are extremely proud of each nominee and wish to acknowledge the work they do every single day as well as the incident for which they were nominated. Making a selection is very difficult; each telecommunicator nominated did an outstanding job. Every telecommunicator has handled calls during the year that would be award winning. Additionally, their dedication and the service they provide to the public on a daily basis makes everyone in the State of Ohio a winner.

We extend a special thanks to the 2011 Gold Star Awards Committee which has worked hard to prepare for today's event. Much time and energy went into making this special recognition a success. We thank those who took the time to share with us their successes; supervisors, administrators, and coworkers, and for the superb nominations that they submitted.

We also want to acknowledge the corporate sponsors for their generous, continued support of the Gold Star Program, as well as for their continuing support for Ohio NENA and APCO.

To all the nominees, on behalf of NENA and APCO, our sincere congratulations, appreciation, and thanks for jobs well done.

Sincerely,

Mike Banks President, Ohio Chapter APCO

Anne Barr President, Ohio Chapter NENA

**2011 Gold Star Certificates**

Public Safety Dispatcher Matt Robbins, OSU Department of Public Safety

Communications Officer Matt Hanenkrath, Defiance County Communications

Communications Officer Kyle Zayac, City of Brooklyn Police Dispatch

Public Safety Dispatcher Kathleen Wolfangel, Pickerington Police Department

**2011 Gold Ribbon Award**

Muskingum County Sheriff’s Office;    Communications Officers Joleen Kinsel & William Rowe

OSHP Cambridge District Headquarters;    Dispatchers Amy Tiongco & David Spratt

**2011 Double Gold Awards**

**TEAM AWARD WINNERS**

**Copley-Norton Joint Dispatch Center**

Dispatcher Michael Emerson, Copley Police Department

Dispatcher Sara Justice, Norton Police Department

 For their outstanding performance managing an active shooting incident involving an at-large male subject and multiple victims on August 7, 2011

Nominees:

**City of Akron Safety Communications Center**

Safety Communications Technician Dion Browder

Safety Communications technician Meg Hammil

**Franklin County Sheriff’s Office**

Communications Technician Ashley Wells

Communications Technician Elizabeth Lybarger

**Ohio State Highway Patrol Canton District Headquarters**

Dispatcher Trevor Heavlin

Dispatcher Jennifer Wendell

**Darke County Sheriff’s Office**

Dispatcher Shayne Scantland

Dispatcher Chris Lennon

Dispatcher Beverly Withrow

Dispatcher Katie McCabe

Dispatcher Kim Knick

**Muskingum County Sheriff's Office Communications Center**

Communications Officer Joleen Kinsel

Communications Officer William Rowe

**Ohio State Highway Patrol Cambridge District Office**

Dispatcher Amy Tiongco

Dispatcher David Spratt

**2011 Solid Gold Award**

**OHIO TELECOMMUNICATOR OF THE YEAR**

**Communications Officer Lacie Miller**

Defiance County Communications

For your performance which resulted in the rescue of a woman who had become stranded when her vehicle was driven into high water. November 20, 2011

**Nominees:**

Communications Operator Kimberly Parker

Xenia Police Department

Radio Dispatcher Rebecca Rufo

Ohio State Highway Patrol Berea District Headquarters

Dispatcher Elizabeth Hyer

Ohio State Highway Patrol Medina District Headquarters

Radio Dispatcher Mary Lute

Ohio State Highway Patrol Findlay District Headquarters

 Communications Officer Cathy Binkley

Van Wert County Sheriff’s Office

Dispatcher Dawn Florjancic

Lakewood Police Department

Deputy/Dispatcher Craig Jackson

Ottawa County Sheriff’s Office

 **Ohio Chapter of NENA Board**

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The Gold Star Awards committee would like to thank the following people for their support and participation in the program

State Fire Marshal, Larry Flowers

Mr. Jay Somerville

Chaplain James Meacham

Chaplain David Murdoch

The Westerville Division of Fire Honor Guard

The Gold Star Selection/Awards Committee

Ms. Anne Barr, RPL

Ms. Rose Chambers

Mr. Frank Bowen

Mr. Mike Banks, RPL