**5th Annual Gold Star Awards Luncheon**

**April**14,2004

**Worthington, Ohio**

**Ohio Gold Star Award Program**

**Hosted by the Ohio Chapters of NENA and APCO**

**Program**

•     Opening

     Mr. Jay Somerville, President Ohio Chapter of APCO, Communications Supervisor, City of Dublin Police Communications

•   Presentation of Colors

     Washington Township Fire Department Color Guard National Anthem — Mr. Mel Meloy , Fairfield County Sheriffs Office

•   Invocation

     Sergeant Craig Hungler, Dublin Division of Police

•   Lunch

•   Introduction of Keynote Speaker Mr. Jay Somerville

•   Keynote Speaker

     Ms Wanda McCarley

     APCO International, Second Vice President

     Tarrant County Texas 9-1-1— District

•   Sponsor Recognition

     Mr. Greg Wenz, Chair - Ohio Gold Star Awards Program, Operation Director—Hamilton County Communications Center

•   Award Presentations— sponsored by Verizon Mr. Jay Somerville, Emcee

Awards:

Gold Star Certificates

Double Gold Award - Dispatch Teams

Solid Gold - Ohio Telecommunicator of the Year

•   Benediction Sergeant Craig Hungler

•   Closing

     “God Bless America” Mr. Mel Meloy, Communications Supervisor Fairfield County Sheriffs Office

Seated at the Head Table: Sergeant Craig Bungler. Carol Armitage, Jay Somerville, Wanda McCarley, Greg Wenz

We welcome you to the 2003 Gold Star Awards Program. It is with great pleasure that the Ohio Chapters of A PCO and NENA welcome the recipients oft he Gold Star Awards and their guests. All of the nominees should feel honored and everyone is a winner. Making a selec­tion of this type is very difficult since all the telecommuni­cators in the State do an outstanding job every single day. Every telecommunicator has handled calls during the year

that would be award winning. Additionally, the service they provide to the public on a daily basis makes everyone

in the State of Ohio a winner.

We extend a special thanks to the 2003 Gold Star Awards Committee who has worked hard to prepare for today’s event. They have devoted much time and energy to make this special recognition a success. We thank the supervisors and administrators for all the superb nomina­tions that they offered.

We also want to acknowledge the corporate spon­sors for their generous financial support of the Gold Star Program, as well as for their continuous support for APCO and NENA.

To all the nominees, on behalf of NENA and APCO, we offer our sincere congratulations, appreciation, and thanks for jobs well done.

Sincerely,

Carol Armitage President, Ohio Chapter NENA      Jay Somerville President, Ohio Chapter APCO

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| **Ohio NENA Board**PresidentCarol Armitage, Defiance County Communications Vice PresidentWanda Steiner, City of Akron SecretaryMonte Diegel, Mercer County Sheriff’s Office Central Dispatch TreasurerValerie DeRose, Summit County Emergency Management | **Ohio Chapter of APCO. Executive Board**PresidentJay Somerville, Dublin Division of Police 1st Vice PresidentHolly E. Wayt City of Westerville Communications 2nd Vice PresidentMatt Franke, City of Oxford Police Secretary/TreasurerDanielle J. Howe, Lucas County Emergency Services Executive Council RepresentativeLynne Feller, Wayne County Justice Center  |

The Gold Star Awards committee would like to thank the following people for their support and participation in the program.

Ms Wanda McCarley

The Washington Township Fire Department Color Guard

The Gold Star Selectien Committee

Sergeant Craig Hungler

Mr. Mel Meloy

Mr. Jay Somerville

Ms. Carol Armitage

2003 Gold Star Certificates

Radio Dispatcher Tonya Birchfield

Ohio State Patrol, Granville Post

Radio Dispatcher I Laura Brooks Ohio State Patrol, Delaware Post

Radio Dispatcher Judith Bumbalough

Ohio State Patrol, Georgetown Post

Police Dispatcher Robed Bunce Jr.

City of Maumee Police Division

Fire Dispatcher Shonna Doran

Toledo Fire and Rescue

Radio Dispatcher Jill Ehrhart Ohio State Patrol, Bucyrus Post

Communications Technician Marie Hayden

Lancaster Police Department

Radio Dispatcher Rhonda Macarthy

Ohio State Patrol, District Ten

Radio Dispatcher Toni Proffer Ohio State Patrol, Marietta Post

Radio Dispatcher Nathan Schwind Ohio State Patrol, West Jefferson Post

Dispatcher Sharon Susor

City of Oregon Police and Fire

**2003 Double Gold Awards**

Team Award

**Co-Winners**

Defiance County Communications

Communications Officer Stacie Fedderke

Communications Officer Stacy Flores

Communications Officer Lori Hanenkrath

Communications Officer McBride

Communications Officer Trilby Schohl

Communications Officer Anita Thompson

For the management of a huge industrial fire at a 300,000 square foot Johns Manville facility in Defiance on May 16, 2003. These team members heard of the event and came to work! The incident involved a large-scale evacuation and termination of rail and air traf­fic until the fire was contained.

Mercer County Sheriff’s Office Central Dispatch

Dispatcher Connie Cook

Dispatcher Leah Cramer

Dispatcher Ed Weirrick

Dispatcher Kelly Westgerdes

Dispatcher Lori Yaney

During a 5-day period, beginning July 4, 2003, Mercer County re­ceived up to 21 inches of rainfall. At one point more roads were closed than open in Mercer County. This team worked during the busiest time frame ever for the Communications Center. The team logged numerous overtime hours to process the calls. During the time not one life was lost due to the flood.

**Nominees:**

Delaware City Police Department

Dispatcher Judy Fitzgerald

Dispatcher Sharon Sullivan

Mentor Police and Fire Department

Communications Technician Anne Duncan

Communications Technician Michele Earney

Communications Technician Jackie Harless

Communications Technician Deb Kloski

Communications Technician Dawn Mighton

Communications Technician Linda Speck

Communications Technician Jeanne Stitzei

Communications Technician Millard Woods

Ohio State Patrol Canton Post

Communications Technician I Timothy Cardes

Radio Dispatcher Denise Peterson

Radio Dispatcher Dma Slager

Radio Dispatcher Shelley Uhlir

Ohio State Patrol

Radio Dispatcher Gabrielle Johnson, Sandusky Post

Radio Dispatcher Suzanne Phillips, Norwalk Post

Pickerington Police Department

Dispatcher Courtney Rooker

Dispatcher Greg Seymour

Wayne County Justice Center Communications

Communications Officer Mark Bartholomew

Dispatcher Melissa Campbell

Dispatcher Teresa Fiscus

Lead Communications Officer Ron McCallum

Dispatcher Andy Thornton

**2003 Solid Gold Award**

Ohio Telecommunicator of the Year

**Communications Operator Shaun Braden**

City of Toledo Police Department

For quick thinking, recognizing the voice of two callers as being the same person which resulted in the call­ers arrest for a homicide

**Nominees:**

*9-1-1***Dispatcher Angela Bzdak**

Lorain County 9-1-1

**Dispatcher Diana Collins**

West Carrollton Police

**Communications Dispatcher Laurie Grener**

Grove City Police Department

**Communications Officer DeMerrill Knaul**

Marion Police Department Communications

Radio Dispatcher Douglas Macarthy

Ohio State Patrol, Elyria Post

**Radio Dispatcher Sharon Moore**

Ohio State Patrol, Ravenna Post

**Dispatcher Wendy Morris**

Moraine Police Department

Dispatcher Lynne Rice

Hancock County Sheriffs Office

**Gold Star Awards Supporting Sponsors**

The Gold Star Committee is extremely grateful to these compa­nies for their sponsorship of the Ohio Gold Star Awards Program. Their generosity allows the recognition of our Ohio heroes. Thank you very much.

Emergitech

Nominee’s shirts

InterAct

Door prize

**Intrado**

Nonspecific contribution

Sprint

Nonspecific contribution

Verizon

Trophies, plaques and certificates

The following vendors also provided items for the nominee’s

**APCO International**

**Motorola**

**Ohio Chapter of NENA**

**lntrado**

**Public Safety Group**

**Public Safety Training Consultants**

**S BC**