**9th Annual Gold Star Awards Luncheon Program**

**Opening**

Mr. Jay Somerville, ENP,

    Technical Services Bureau Commander, City of Dublin.

**Honor America**

Posting of the Colors – Westerville Division of Fire Honor Guard                                    

National Anthem—Mr. Mel Meloy

    Communications Supervisor,  Fairfield County Sheriff’s Office

**Invocation**

Steve Norden, Dublin Police Chaplain

    New Hope Church in Powell, Ohio

**Lunch**

**Introduction of Keynote Speaker**

Mr. Jay Somerville, ENP

**Keynote Speaker**

Lieutenant Susan M. Rance-Locke

    Ohio State Highway Patrol

**Sponsor Recognition**

Mr. Greg Wenz, ENP-  Chair - Ohio Gold Star Awards Program,

    Operations Director—Hamilton County Communications Center

**Award Presentations**

Mr. Jay Somerville, ENP, Emcee

**Awards Presenter:**

Mr. Jay Somerville, ENP

**Awards:**

         Gold Star Certificates

 Double Gold Awards - Dispatch Teams

Solid Gold  Awards - 2007 Ohio Telecommunicator of the Year Award

**Benediction**

Chaplain Steve Norden

**Closing**

         “God Bless America”  Mr. Mel Meloy

**Seated at the Head Table:**

**Chaplin Steve Norden,  Kim Brandt,  Jay Somerville, Lieutenant Susan M. Rance-Locke,  Holly Wayt,  Greg Wenz**

          Thank you all for attending.  We welcome you to the 2007 Gold Star Awards Program.  It is with great pleasure that the Ohio Chapters of     NENA and APCO welcome the recipients of the Gold Star Awards and their guests.  We are extremely proud of each nominee and the work they do every single day.  Making a selection of this type is very difficult since all the telecommunicators in the State do an outstanding job.  Every telecommunicator has handled calls during the year that would be award winning.  Additionally, their dedication and the service they provide to the public on a daily basis makes everyone in the State of Ohio a winner.

           We extend a special thanks to the 2007 Gold Star Awards Committee who have worked hard to prepare for today’s event.  They have devoted much time and energy to make this special recognition a success.  We thank the supervisors and administrators for all the superb nominations that they offered.

           We also want to acknowledge the corporate sponsors for their generous financial support of the Gold Star Program, as well as for their continuous support for Ohio NENA and APCO.

           To all the nominees, on behalf of NENA and APCO, we offer our sincere congratulations, appreciation, and thanks for jobs well done.

              Sincerely,

***Holly Wayt         Kim Brandt***

              Holly Wayt, ENP                                  Kim Brandt

           President,                                            President,

             Ohio Chapter APCO                         Ohio Chapter NENA

**Ohio Chapter of APCO, Executive Board**

President

**Holly E. Wayt,  ENP -  City of Westerville Communications**

1st Vice President

**Matt Franke, City of Oxford Police Department**

2nd Vice President

**Michael P.  Banks,  RPL -   Wadsworth Police Department**

Secretary/Treasurer

**Danielle J. Klavinger,  ENP  -  Lucas County Emergency Services**

Executive Council Representative

**Lynne Feller,  Wayne County Justice Center**

**Ohio Chapter of NENA Board**

President

**Kim Brandt,  Van Wert County 9-1-1**

Vice President

**Rose Chambers,  Wood County Sheriff’s Office**

Secretary

**Anne Barr, RPL -  Union County Sheriff’s Office**

Treasurer

**Valerie DeRose,  Summit County Emergency Management**

The Gold Star Awards committee would like to thank the following

people for their support and participation in the program.

**Lieutenant Susan M. Rance-Locke**

**Chaplain Steve Norden**

**The Westerville Division of  Fire Honor Guard**

**Mel Meloy**

**Jay Somerville**

**The Gold Star Selection Committee**

**Ms. Holly Wayt**

**Mr. Monte Diegel**

**Mr. Jay Somerville**

**Ms. Anne Barr**

**Ohio’s Gold Star Award Program for**

**Telecommunicators**

 The Ohio Chapters of the Association of Public-Safety Communications Officials, International (APCO) and the National Emergency Number Association (NENA) have worked together to recognize the outstanding work performed by public-safety communications personnel in Ohio.  Both Chapters see a critical need for positive recognition and acknowledgement of the fine work that is performed by the State’s communications professionals.   Our goal is to publicly express appreciation, and to recognize both outstanding individual and team performance and consistent, steadfast leadership in public-safety communications.  Both of the Chapters are proud to present The Ohio 9-1-1 Gold Star Awards program.  Because Telecommunicators work in the background, behind the lights, sirens and cameras, they are sometimes overlooked for their critical role in public safety.  APCO and NENA have worked in concert to promote and recognize outstanding performance in the dispatch centers around Ohio.  Thank you for joining us today to show your appreciation for these dedicated and hard working individuals.

***The Gold Star Award Committee***

**2007 Gold Star Certificates**

**Communication Technician Kimberly Bugbee-Conrad**

Lancaster Police Department

**Police Communications Technician Lisa Lazar**

Columbus Division of Police

**Dispatcher Deputy Michelle (Shelly) Vajen**

Wood County Sheriff’s Office

**2007 Double Gold Awards**

**TEAM AWARD WINNERS**

Westerville Communications Division

**Communications Technicians Claudia Estepp**

**Communications Technicians Susan Vargo**

**Communications Technicians Marcy Ross**

**Communications Technicians Julie Ruzicska**

**Communications Technicians Amy  Dent**

**Communications Technicians Steve Morlan**

**Dispatcher Gretchen McElroy – Marion City PD**

For superb interagency teamwork apprehending a kidnapping

suspect and the safe return of the victim, August 8, 2007



**Nominees:**

City of Cleveland, Bureau of Communications

**Police  Radio Dispatcher Andria Cabaniss    Police  Radio Dispatcher Terrence Chavis**

**Police Radio Dispatcher  Patricia  Cross       Police  Radio Dispatcher Toni Fleetwood**

**Police  Radio Dispatcher Terri Robinson**

Lakewood Police Department

**Dispatcher Anna Kluiber                                Dispatcher Jamie Kappa**

Lancaster Police Department       &     Pickerington Police Department

**Communication Technician  Christy L. Sutphen      Public Safety Dispatcher Melanie Large**

**Communication Technician Stacy England              Public Safety Dispatcher Davita Willis**

Muskingum County Sheriffs Office

**Communications Officer Joleen Kinsel        Communications Officer Jaime  Swingle**

Putnam County Sheriff’s Office 9-1-1

**Telecommunicator Tonya  Amstutz  Telecommunicator Abbot Carder**

**Telecommunicator Todd Closson     Telecommunicator Dave Herring**

**Telecommunicator Ali Hoffman         Telecommunicator Nancy Hovest**

**Telecommunicator Sara Pedrosa      Telecommunicator Heather Schellenbarger**

**Telecommunicator Mike Schroth      Telecommunicator Laura Schwarzman**

**Telecommunicator  Sue Williams**

Toledo Police Department Communications Bureau

**9-1-1 Operator Lucinda Craig                  9-1-1 Operator Christopher Evans**

**9-1-1 Operator Christine Hottmann       9-1-1 Operator Stephenie Lanoce**

**9-1-1 Operator Jenna Korsog                9-1-1 Operator Laurie  Kwasniak**

**9-1-1 Operator  Kristen Montrie        9-1-1 Operator Linda Sanders**

**9-1-1 Operator Tania Schneider             9-1-1 Operator Heather Whitmore**

**2007 Solid Gold Award**

**OHIO TELECOMMUNICATOR OF THE YEAR**

**Communication  Specialist Terry Gluszek**

Brunswick Division of Police

For expertly managing a call from a mother who had been stabbed repeatedly by her own son, November 28, 2007.

**Nominees:**

**Dispatcher Deputy Karrie Baker**

Wood County Sheriff’s Office

**Dispatcher Tim Clapp**

Eastcomm

**Communication Technician Dawn Cunningham**

Lancaster Police Department

**Dispatcher Melissa Kessler**

South Summit Central Dispatch

**Dispatcher Keith Knox**

Ross County Sheriff’s Office

**Dispatcher Kelli Lillash**

Geauga County Sheriff’s Office

**Communications Shift Supervisor Daniel Maurer**

Union County Sheriff’s Office

**Communications Technician Lori Wampler**

Westerville Communications Division

**Dispatcher Dawn E. Ward**

Fairborn Police Department

**2007 Gold Star Awards Supporting Sponsors**

The Gold Star Committee is extremely grateful to these companies for their sponsorship of the Ohio Gold Star Awards Program.  Their generosity allows the recognition of our Ohio heroes. Thank you very much.

**AT&T**

**DDTI**

**Intrado**

**Motorola**

**TriTech**

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We also wish to express our sincere  thanks to the following  vendors for their generosity supplying corporate promotional items for all the nominees:

**DDTI**

**Embarq**

**Sound Communications**

**Sungard/HTE**

**Verizon**

**APCO**

**NENA**

**Today’s Lunch Includes:**

Garden Salad and Bread

Peppercorn Crusted Sirloin Medallions With Merlot Demi Glace

Oven Roasted Potatoes

Green Beans Almondine

New York Cheese Cake with Strawberries

or

Belgium Chocolate Mousse Cake